

## Support Policy

We hope you enjoy our products as much as we take pleasure in offering them to you. If you have any questions or comments, please feel free to contact us.

Need our assistance?

## Contact us

You can reach us via:

### ➤ Calls:

Landline: (+632) 630.6891 (Monday to Friday, 8:00 am to 5:00 pm)

Mobile Number: 09777841374 / 09081294327 (Monday to Saturday. 9:00 am to 6:00 pm)

### ➤ Email us:

[tindahangrizaleny@gmail.com](mailto:tindahangrizaleny@gmail.com) / [sarapinc.rizal@gmail.com](mailto:sarapinc.rizal@gmail.com)

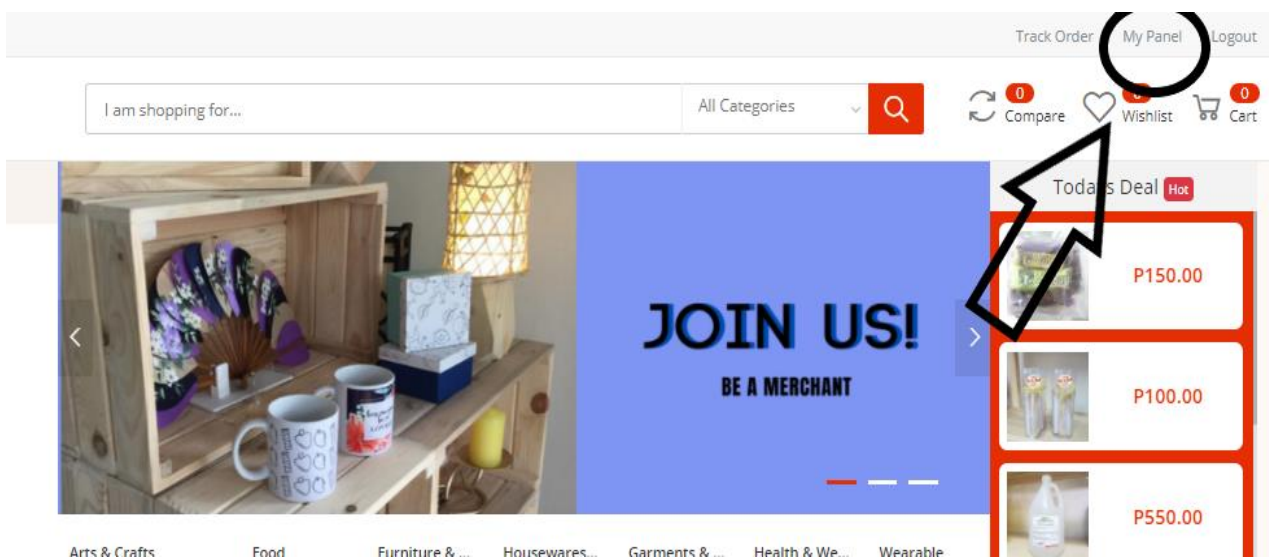
### ➤ Visit us:

1st Floor Altica Arcade #83 Circumferential Rd. Cor. Sto. Niño St. San Jose, Antipolo City, Rizal, 1870 Philippines

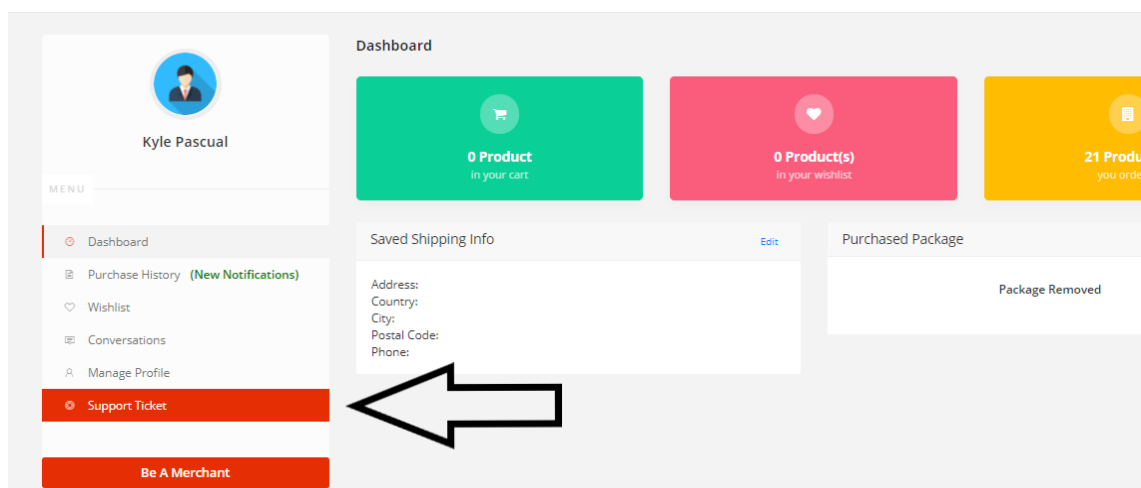
Or Chat with us!

## Just follow these steps to chat with us:

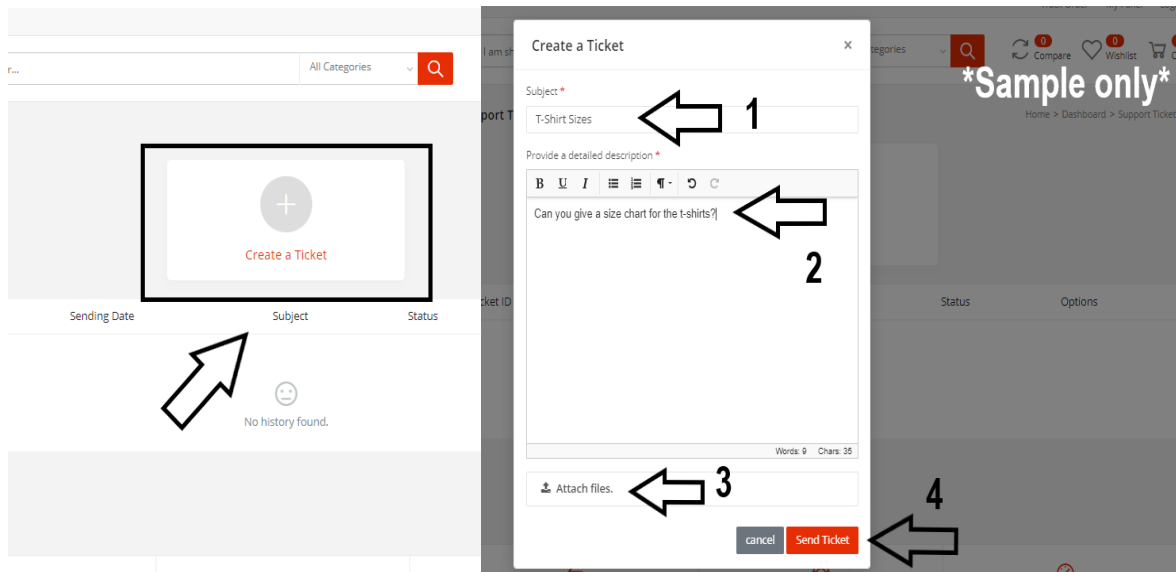
**Step 1:** After you logged in your account, go to “My Panel” on the upper part of the site.



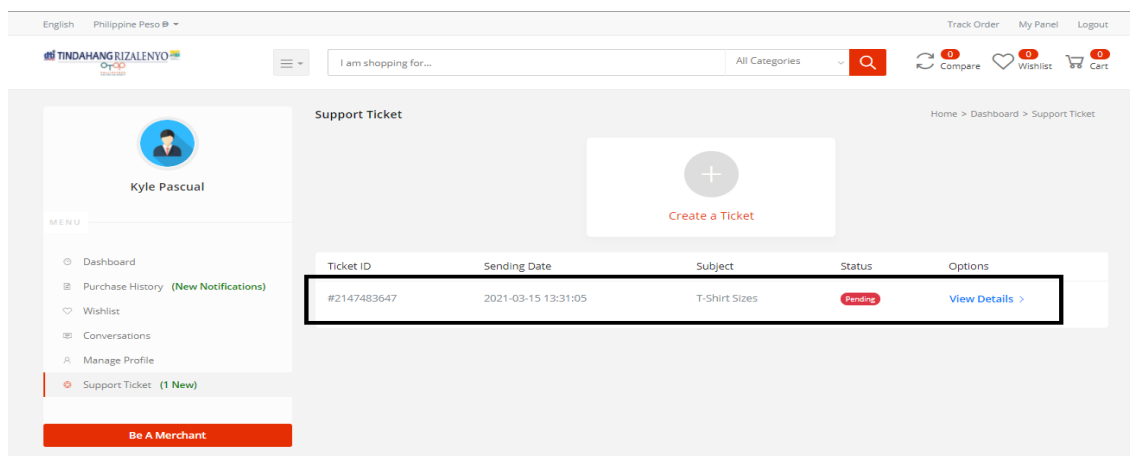
**Step 2:** Then click “Support Ticket” on the left side of the site.



**Step 3:** Create your ticket. Here's a sample.

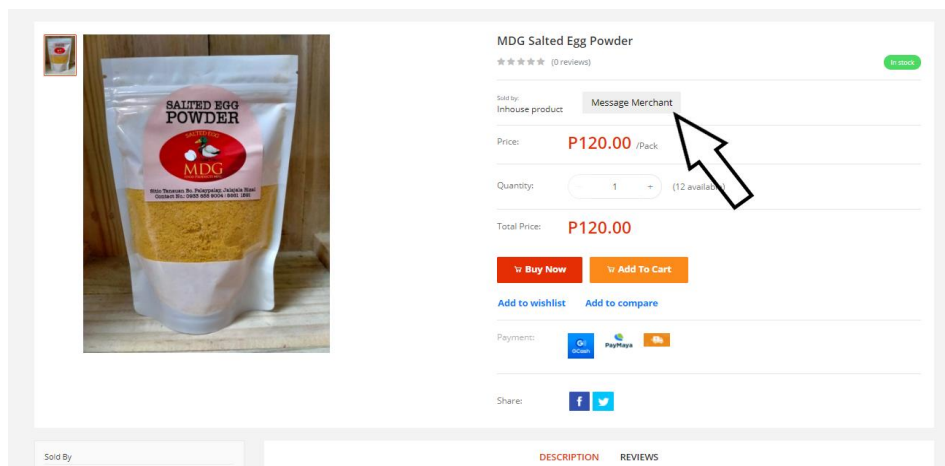


\*You can attach files if you have sample images of your concerns or other queries. After you create your ticket, you will see this:



Hooray! Your ticket has been created. You can just wait for us to reply and assist you with your concern.

**Or you can also directly message us while browsing our products. Here's how:**



Just simply click the "Message Merchant" button and wait for us to respond. Happy shopping!